

fumnanya obi

2046982072 — | fumnanya.obi@gmail.com | [linkedin.com/in/fumnanyaobi](https://www.linkedin.com/in/fumnanyaobi) | github.com/fumnanya12

PROFESSIONAL SUMMARY

Aspiring full-stack developer with expertise in backend engineering and a strong foundation in building scalable web applications using Java, Python, and React. Adept at designing and implementing responsive solutions with a focus on user experience and functionality. Proven ability to work in Agile environments, problem-solve effectively, and deliver impactful software solutions.

EDUCATION

University of Manitoba

Bachelor of Science - Major in Computer Science

Winnipeg, MB

Sept 2018 – OCT 2024

EXPERIENCE

Customer Service Representative

Dec 2019 - Sep 2024

Skip the Dishes

Winnipeg, MB

- **Efficient Coordination and Communication:** Managed seamless operations between customers, restaurants, and couriers, ensuring clear communication, smooth deliveries, and timely resolution of issues to enhance user experience.
- **Customer-Centric Problem Solving:** Identified customer needs, provided tailored solutions, and deescalated issues effectively, achieving a 20 percent increase in customer satisfaction.
- **Feedback and Insights:** Relayed quality feedback to restaurants and provided valuable insights into customer expectations to improve service offerings.
- **Customer Support Excellence:** Delivered exceptional customer service through proactive assistance, fostering trust and satisfaction by resolving challenges promptly and effectively.

Leader peer advisor

Apr 2017 - Jun 2018

International College of Manitoba

Winnipeg, MB

- Led training and coordination for 5+ peer advisors, enhancing student orientation success.
- Organizing presentation for the new international student for orientation
- Worked collectively with education professionals to deliver in-school support for identified students in courses
- Coordinated the development and implementation of students Individualized Education Programs (IEPs)

PROJECTS

Spotify Playlist App | *Python, Flask, MongoDB, Javascript*

Aug 2024 –Sept 2024

<https://github.com/fumnanya12/Playlist.git>

- * Developed an app to create personalized playlists based on user listening data
- * Developed a web application using Flask to integrate with the Spotify API, enabling secure OAuth-based user authentication.
- * Designed and implemented a responsive UI using HTML, CSS, and JavaScript, providing a seamless user experience across devices.
- * Built functionality to fetch, store, and analyze user listening patterns, paving the way for personalized playlist generation

TECHNICAL SKILLS

Languages: Java, Python, SQL (Postgres), NoSQL(mongoDB), JavaScript, HTML/CSS,

Frameworks: React, Flask

Skill: JIRA, Agile Development, Test-driven Development, Problem-solving, Debugging, Organizational, Analytical Skills.

CERTIFICATION

- * Ultimate Java Part 1: Fundamentals – Code with Mosh, Oct 2024
- * Ultimate Java Part 2: Object-Oriented Programming – Code with Mosh, Nov 2024